Use the following if there is an issue connecting to the GWAVRKIT or encountering this error message:

1. Right click the Wi-Fi icon located on the lower right tool bar.

2. Select “Open Network and Sharing Center”.

4. Select “Allow an app or feature through Windows Firewall”.

5. If “Duplicast” is not selected, follow the steps below to add “Duplicast” as an exception.
6. Start by clicking on “Change Settings”.

7. Click “Allow another app”.
8. Click “Browse”.

9. Go to the Duplicast installation menu and select “Duplicast”.
10. Once selected, press “Add” and Duplicast will be added to the exception list.

11. Click OK.

12. Close out of Windows Firewall and try reconnecting the GWAVRKIT.